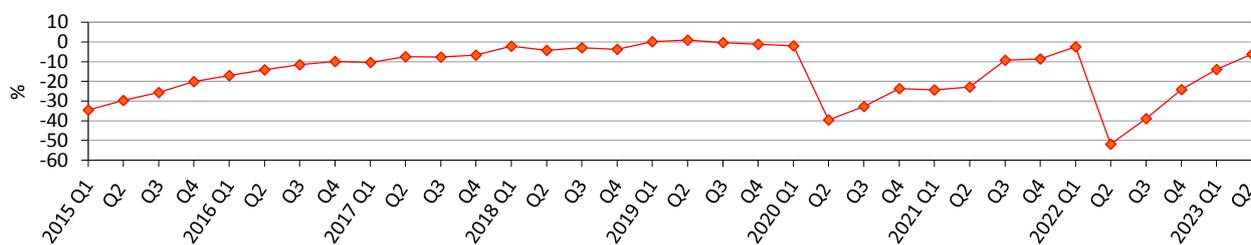
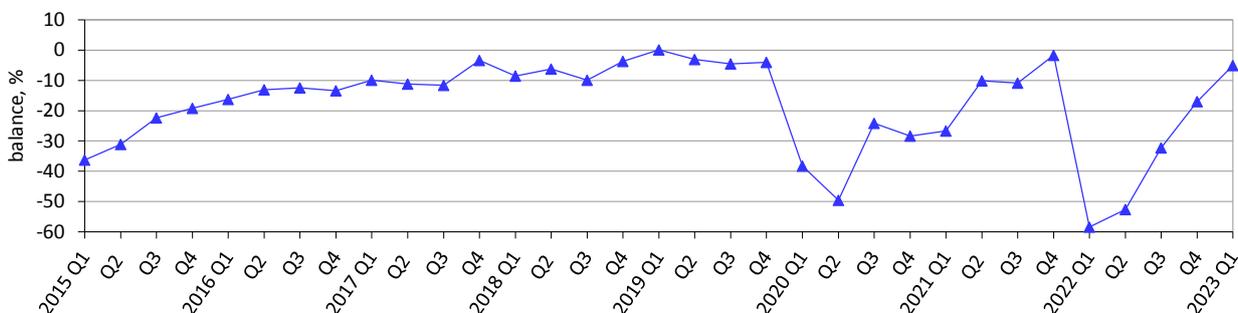


Expectations of service enterprises in II quarter 2023 regarding the development of their business activity

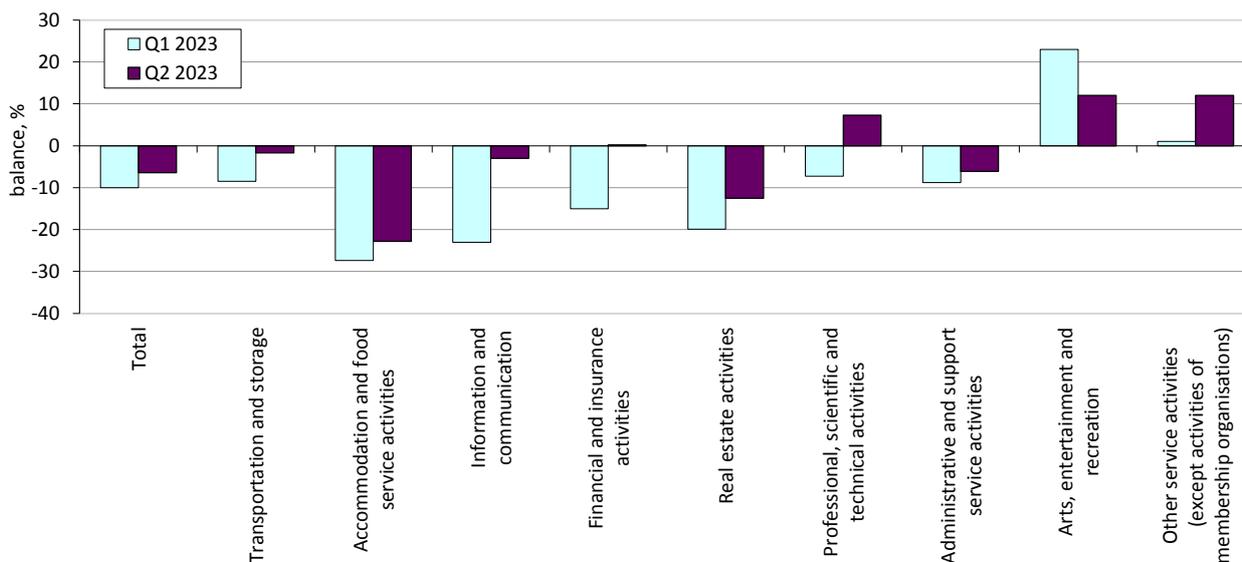
Services confidence indicator¹



Assessment of business situation in services over the past 3 months (seasonal adjustment)



Expected changes of demand on services (of turnover) at service enterprises (seasonal adjustment)

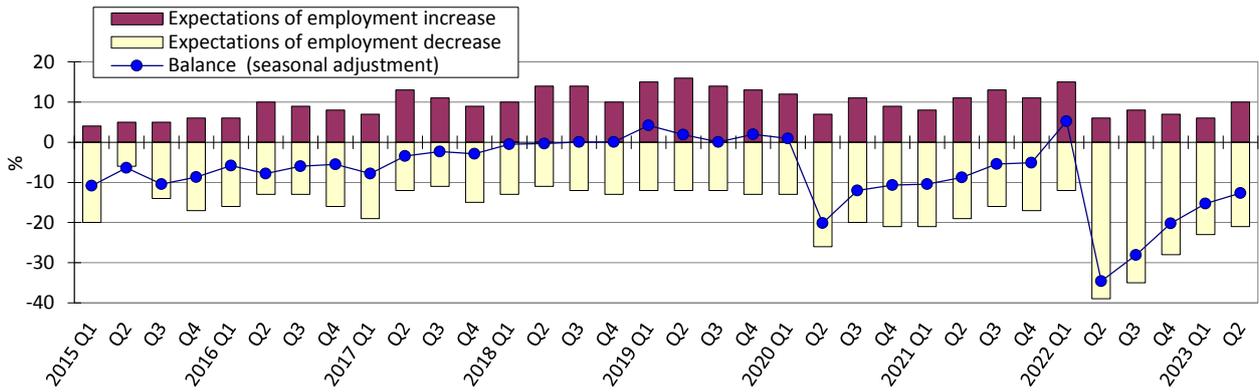


Notes. Data exclude the temporarily occupied territory of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

The information for II quarter of 2022 – II quarter of 2023 is formed on the basis of data reports of enterprises, which were submitted on initiative.

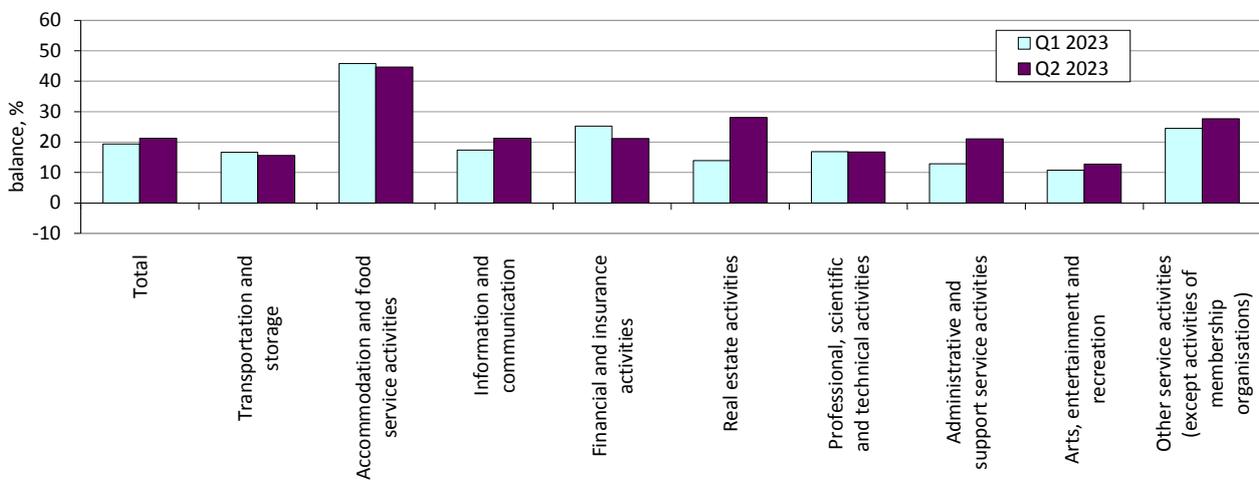
¹ The indicator is calculated by the method of calculation of indicators of business expectations, approved by order of the SSSU of 03 December, 2021 No 301 (with changes).

Expected changes in employment at service enterprises

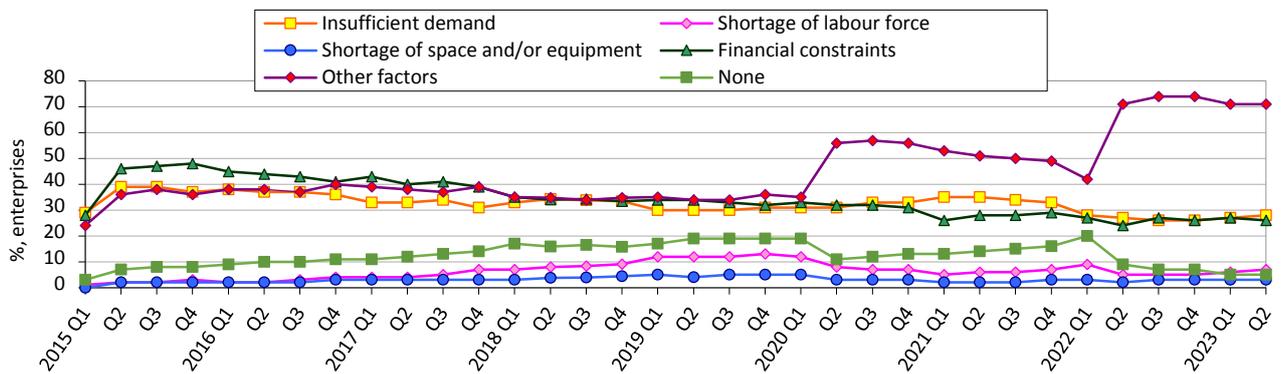


Expected changes in service price at service enterprises

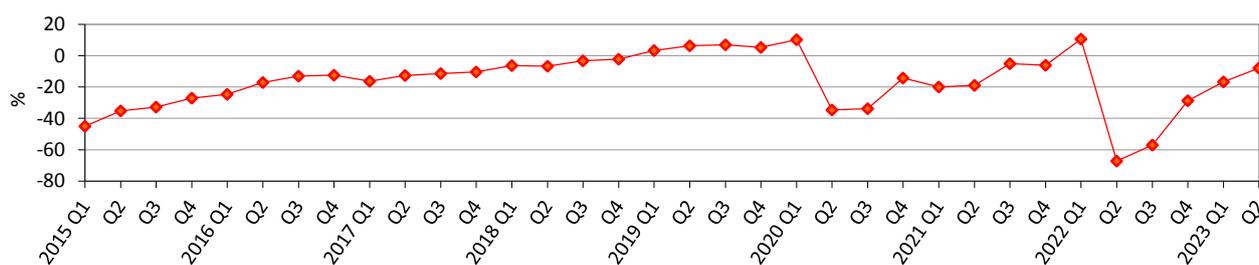
(seasonal adjustment)



Factors limiting activity in services

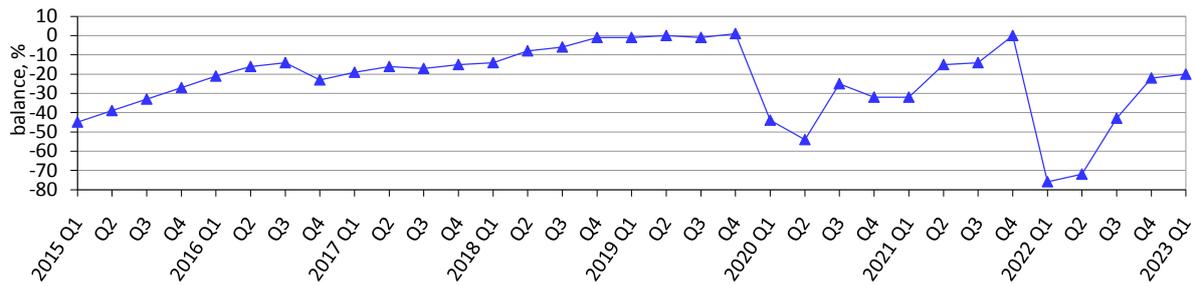


Financial services confidence indicator¹

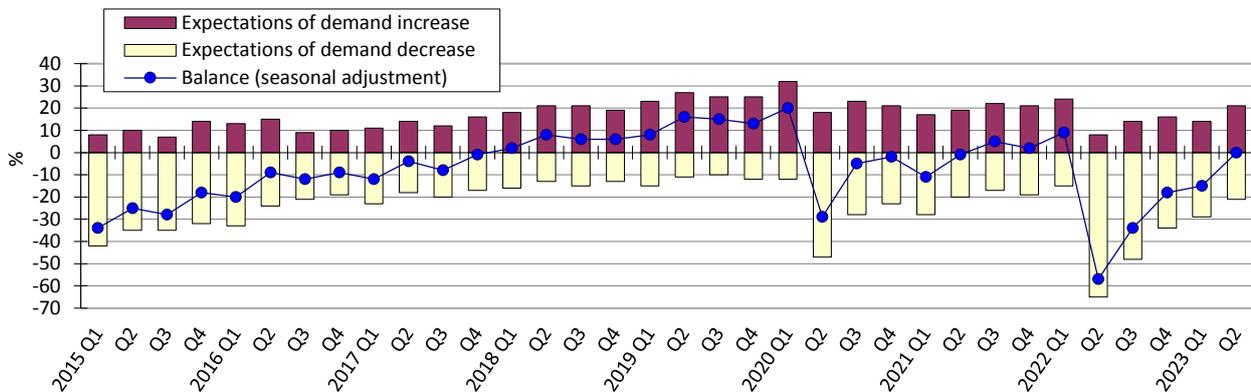


¹ The indicator is calculated by the method of calculation of indicators of business expectations, approved by order of the SSSU of 03 December, 2021 No 301 (with changes).

**Assessment of business situation at financial service
over the past 3 months**
(seasonal adjustment)



**Expected changes in demand on services (of turnover) at financial service
enterprises over the next 3 months**



**Results of the survey of service enterprises
in April 2023**

(per cent of the total number of surveyed enterprises)

Services (sections H-N, R,S, except division 94 of KVED-2010)	Results of the survey of 805 enterprises						change of balance over 1 quarter 2023, pp
	improved	remained unchanged	deteriorated	no response	balance		
How did your business situation develop in January-March 2023	15	57	28	0	-13	4	
How did change in January-March 2023:	increased	remained unchanged	decreased	no response	balance	change of balance over 1 quarter 2023, pp	
demand (turnover) on services	18	51	31	0	-13	-1	
employment	12	51	37	0	-25	7	
The future development of your business situation is currently	easy to predict	modera- tely easy to predict	modera- tely difficult to predict	difficult to predict	no response	balance ¹	change of balance over 1 quarter 2023, pp
	1	2	51	46	0	70	0

Continued

<i>Services (sections H-N, R,S, except division 94 of KVED-2010)</i>	How do you expect to change over April-June 2023:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>
	demand (turnover) on services	20	60	20	0	0	18
employment	10	69	21	0	-11	6	
service prices	22	73	4	1	18	-7	

<i>Financial services (section K of KVED-2010)</i>	<i>Results of the survey of 92 enterprises</i>						
	How did your business situation develop in January-March 2023	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>
14		52	34	0	-20	2	
How did change in January-March 2023:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>	
	demand (turnover) on services	24	46	29	1	-5	8
employment	11	38	50	1	-39	2	
operating income	42	24	34	0	8	4	
operating expenses	44	27	29	0	15	-4	
profitability	27	46	27	0	0	7	
capital expenditure	25	48	27	0	-2	-16	
How did the competitive position develop in January-March 2023:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>	
	total	13	49	11	27	2	8
in Ukraine	14	53	12	21	2	7	
within the EU	3	25	6	66	-3	3	
outside the EU	3	25	6	66	-3	3	
The future development of your business situation is currently	easy to predict	modera- tely easy to predict	modera- tely difficult to predict	difficult to predict	no response	balance ¹	<i>change of balance over 1 quarter 2023, pp</i>
	0	1	58	41	0	70	2
How do you expect to change over April-June 2023:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>	
	demand (turnover) on services	21	58	21	0	0	15
employment	11	62	27	0	-16	1	
service prices	26	66	8	0	18	-10	
operating income	27	45	28	0	-1	9	
operating expenses	42	43	15	0	27	11	
profitability	14	59	27	0	-13	-1	
capital expenditure	26	59	15	0	11	7	

Continued

<i>Financial services (section K of KVED-2010)</i>	How do you expect the competitive position develop over April-June 2023:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over 1 quarter 2023, pp</i>
	total	11	52	10	27	1	2
	in Ukraine	10	59	10	21	0	1
	within the EU	2	27	6	65	-4	1
	outside the EU	2	27	6	65	-4	1

¹ Data calculation was carried out in accordance with the updated approved statistical methodology, which is based on the recommendations given in The Joint Harmonised EU Programme on Business and Consumer Surveys, 2022 and is available on the official website of the State Statistics Service of Ukraine at the link: https://ukrstat.gov.ua/norm_doc/2022/262/262_2022.pdf.