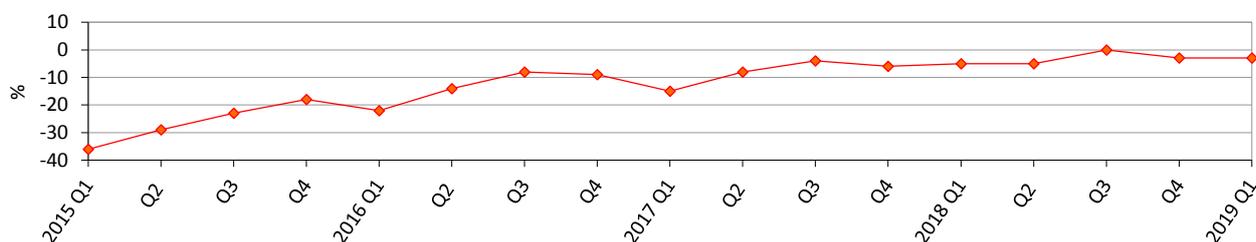
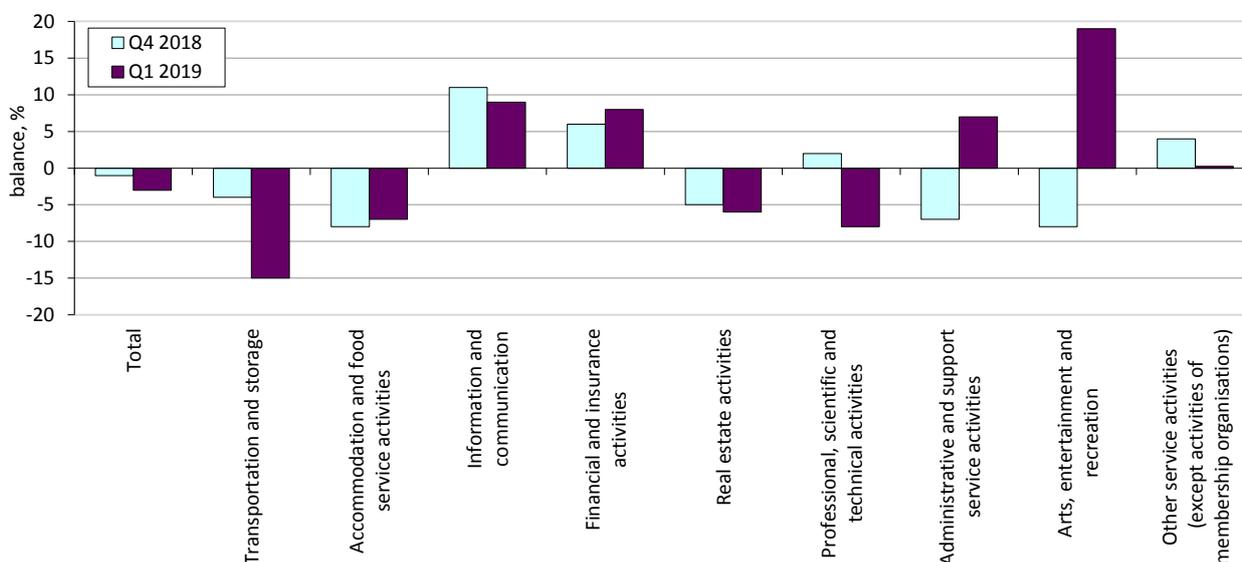


Expectations of service enterprises in I quarter 2019 regarding the development of their business activity

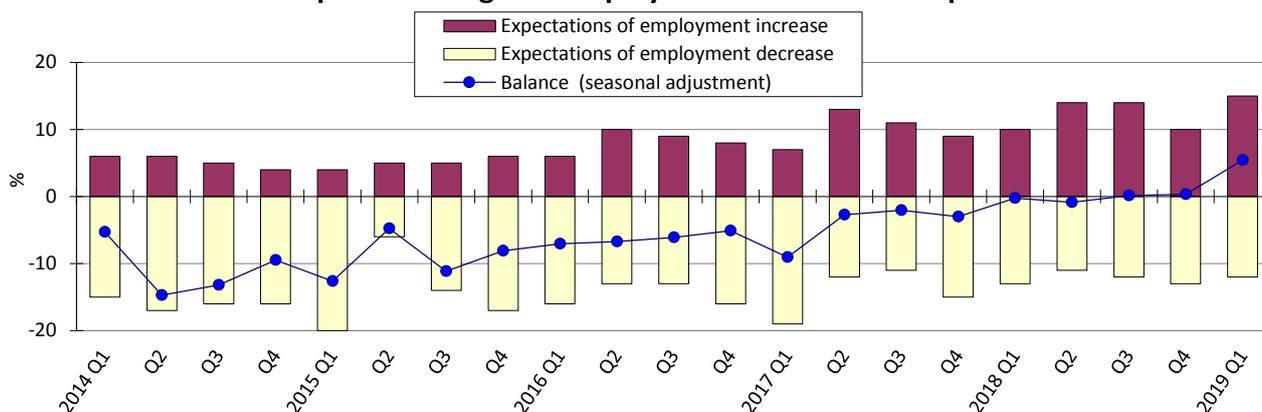
Services confidence indicator¹



Expected changes of demand on services (of turnover) at service enterprises



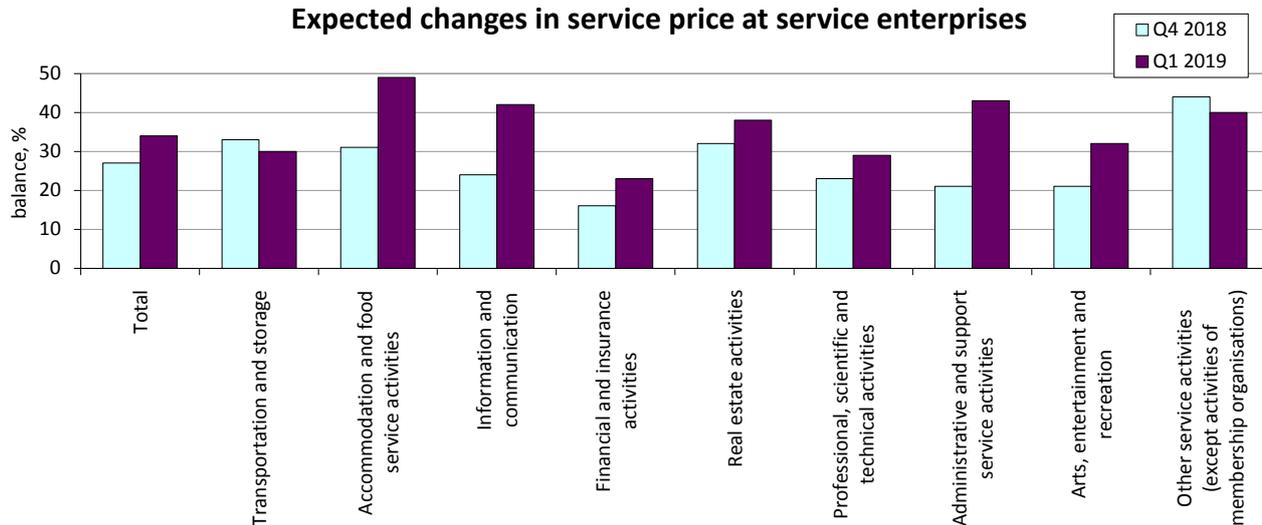
Expected changes in employment at service enterprises



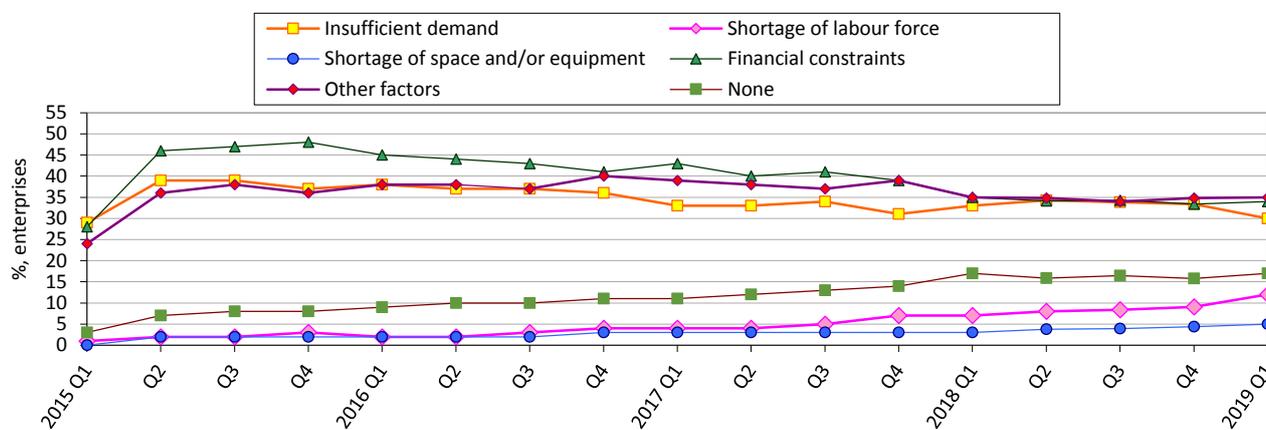
Note. Data exclude the temporarily occupied territory of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU of 30 December, 2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

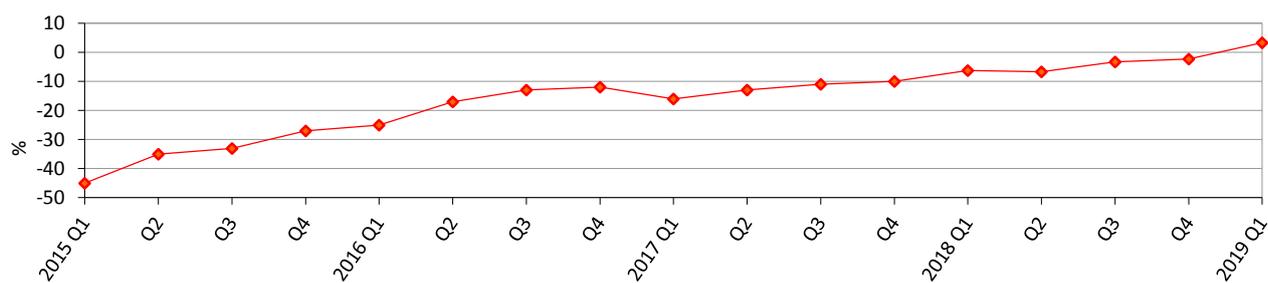
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

Results of the survey of service enterprises in January 2019

(per cent of the total number of surveyed enterprises)

<i>Services (sections H-N, R,S, except division 94 of KVED-2010)</i>		<i>Results of the survey of 1436 enterprises</i>					
		improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
How did your business situation develop in October-December 2018		17	61	22	0	-5	1
How did change in October-December 2018:		increased	remained unchanged	decreased	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
demand (turnover) on services		22	55	23	0	-1	1
employment		19	58	23	0	-4	4
How do you expect to change over January-March 2019:		increase	remain unchanged	decrease	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
demand (turnover) on services		20	56	23	1	-3	-2
employment		15	73	12	0	3	6
service prices		36	62	2	0	34	7
<i>Financial services (section K of KVED-2010)</i>		<i>Results of the survey of 166 enterprises</i>					
		improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
How did your business situation develop in October-December 2018		14	71	15	0	-1	5
How did change in October-December 2018:		increased	remained unchanged	decreased	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
demand (turnover) on services		23	57	20	0	3	10
employment		24	58	18	0	6	8
operating income		36	36	25	3	11	3
operating expenses		53	33	11	3	42	10
profitability		18	53	26	3	-8	2
capital expenditure		31	60	7	2	24	18
How did the competitive position develop in October-December 2018:		improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
total		18	55	8	19	10	11
in Ukraine		17	57	9	17	8	12
within the EU		1	24	1	74	0	3
outside the EU		1	24	1	74	0	2

Continued

<i>Financial services (section K of KVED-2010)</i>	How do you expect to change over January-March 2019:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
	demand (turnover) on services	23	61	15	1	8	2
	employment	21	70	7	2	14	3
	service prices	24	74	1	1	23	7
	operating income	34	47	17	2	17	8
	operating expenses	55	36	6	3	49	5
	profitability	14	64	18	4	-4	9
	capital expenditure	22	66	8	4	14	4
	How do you expect the competitive position develop over January-March 2019:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over IV quarter 2018, pp</i>
	total	17	57	5	21	12	13
	in Ukraine	14	61	6	19	8	10
	within the EU	1	23	1	75	0	2
	outside the EU	1	24	0	75	1	4