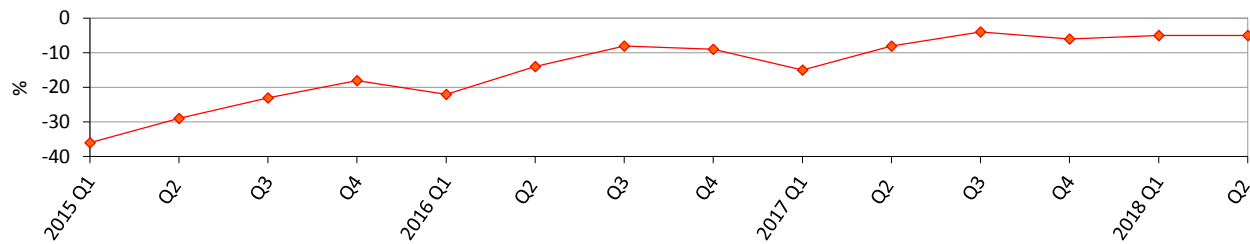
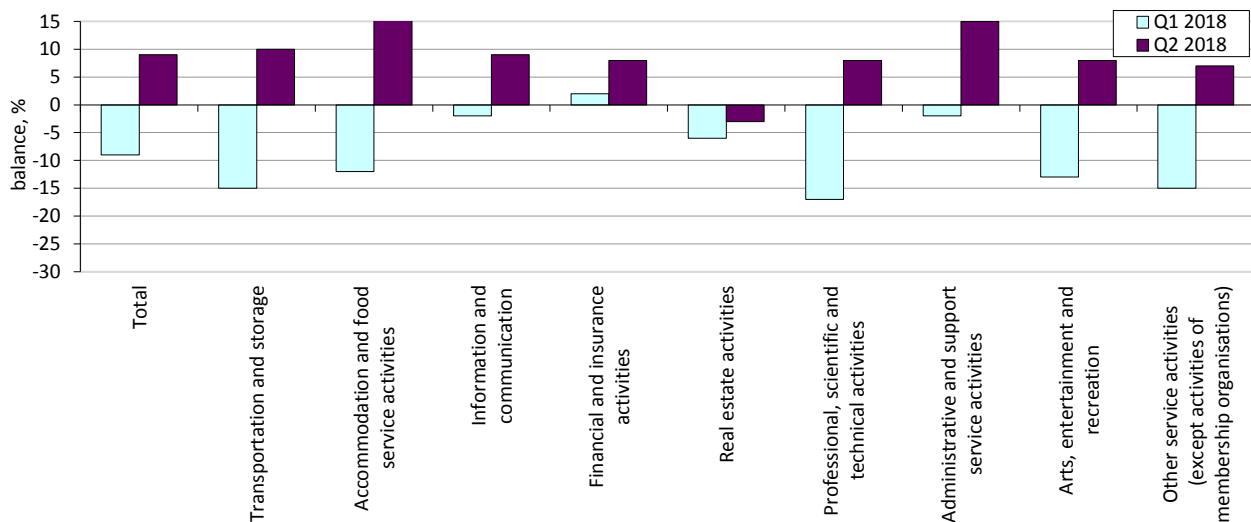


**Expectations of service enterprises
in II quarter 2018¹
regarding the development of their business activity**

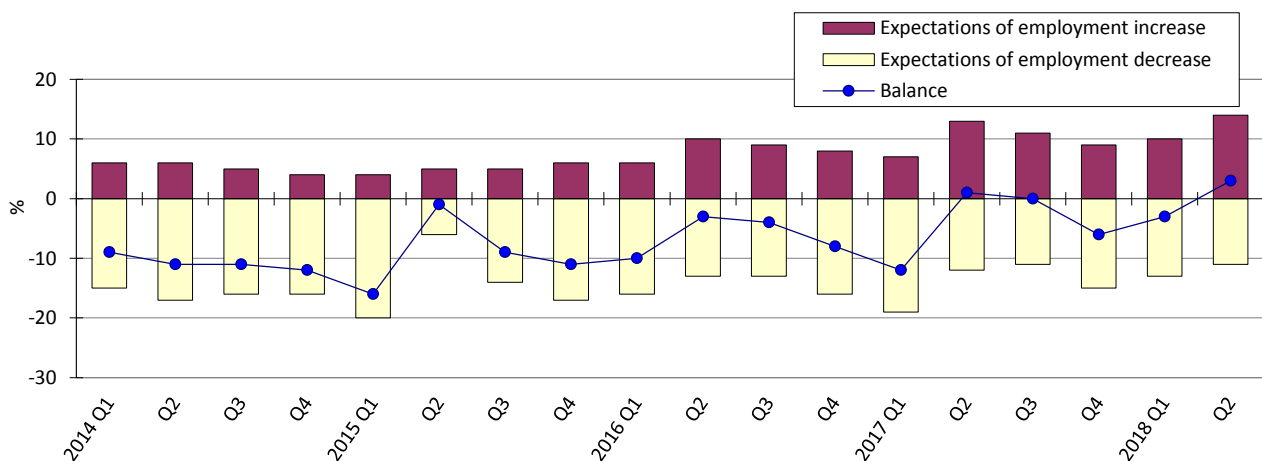
Services confidence indicator²



**Expected changes of demand on services (of turnover)
at service enterprises**



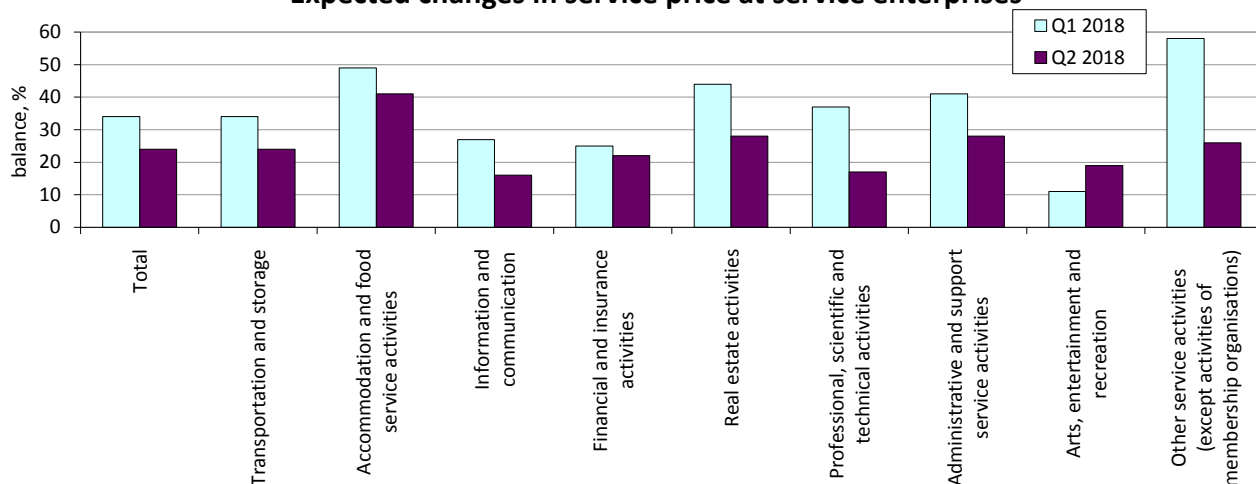
Expected changes in employment at service enterprises



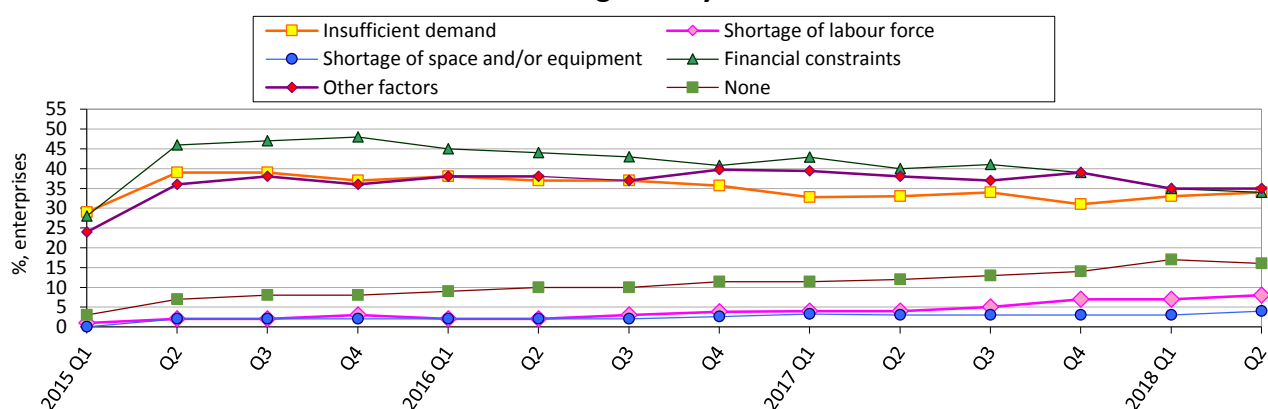
¹ Excluding the temporarily occupied territories of the Autonomous Republic of Crimea, the city of Sevastopol and a part of temporarily occupied territories in the Donetsk and Luhansk regions.

² The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

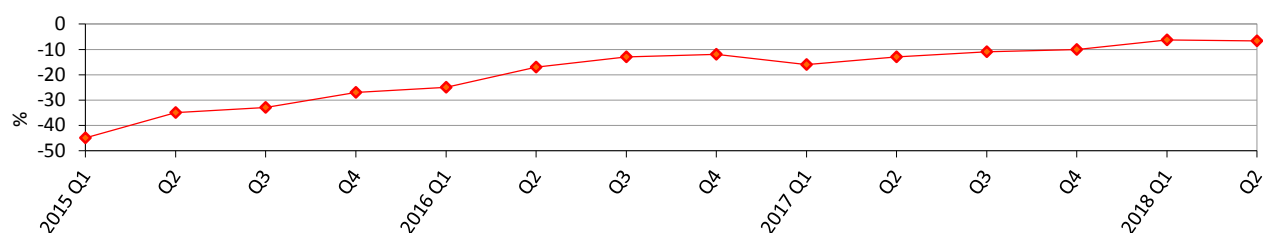
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411 (in the wording of the order of the SSSU of December 7, 2017 No 319).

Results of the survey of service enterprises in April 2018

(per cent of the total number of surveyed enterprises)

<i>Services (sections H-N, R,S, except division 94 of KVED-2010)</i>	<i>Results of the survey of 1433 enterprises</i>						
	How did your business situation develop in January-March 2018	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
		9	67	23	1	-14	-9
	How did change in January-March 2018:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	demand (turnover) on services	14	62	24	0	-10	-9
	employment	13	66	21	0	-8	1
	How do you expect to change over April-June 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	demand (turnover) on services	24	60	15	1	9	18
	employment	14	74	11	1	3	6
	service prices	27	70	3	0	24	-10

<i>Financial services (section K of KVED-2010)</i>	<i>Results of the survey of 183 enterprises</i>						
	How did your business situation develop in January-March 2018	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
		7	71	21	1	-14	1
	How did change in January-March 2018:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	demand (turnover) on services	13	60	27	0	-14	-8
	employment	15	67	17	1	-2	6
	operating income	22	44	30	4	-8	-14
	operating expenses	39	47	10	4	29	-9
	profitability	11	56	30	3	-19	1
	capital expenditure	15	66	13	6	2	-9
	How did the competitive position develop in January-March 2018:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	total	11	55	14	20	-3	-2
	in Ukraine	10	61	13	16	-3	1
	within the EU	0	32	2	66	-2	1
	outside the EU	0	32	2	66	-2	1

<i>Financial services (section K of KVED-2010)</i>							Continued
	How do you expect to change over April-June 2018:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	demand (turnover) on services	21	66	13	0	8	6
	employment	14	74	11	1	3	2
	service prices	25	72	3	0	22	-3
	operating income	27	52	18	3	9	11
	operating expenses	42	49	6	3	36	-2
	profitability	9	65	22	4	-13	7
	capital expenditure	14	73	8	5	6	1
	How do you expect the competitive position develop over April-June 2018:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over 1 quarter 2018, pp</i>
	total	12	57	11	20	1	2
	in Ukraine	11	62	10	17	1	2
	within the EU	1	31	2	66	-1	1
	outside the EU	1	31	2	66	-1	1