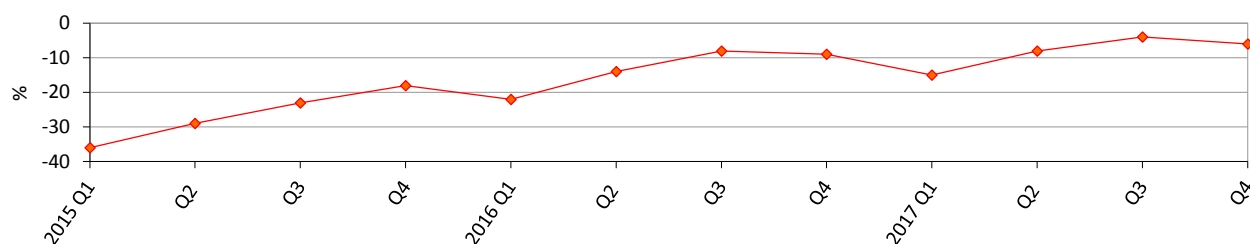
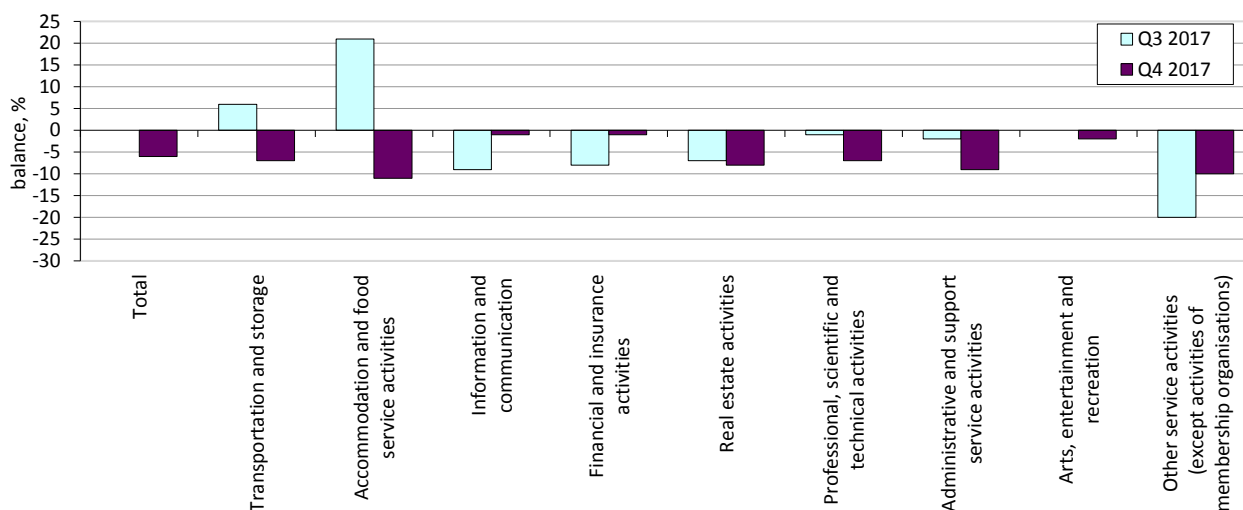


Expectations of service enterprises in IV quarter 2017¹ regarding the development of their business activity

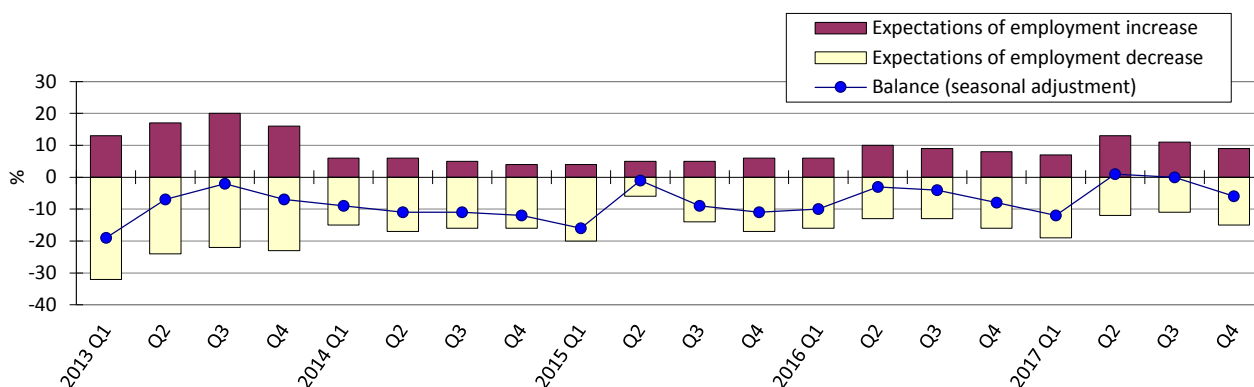
Services confidence indicator²



Expected changes of demand on services (of turnover) at service enterprises



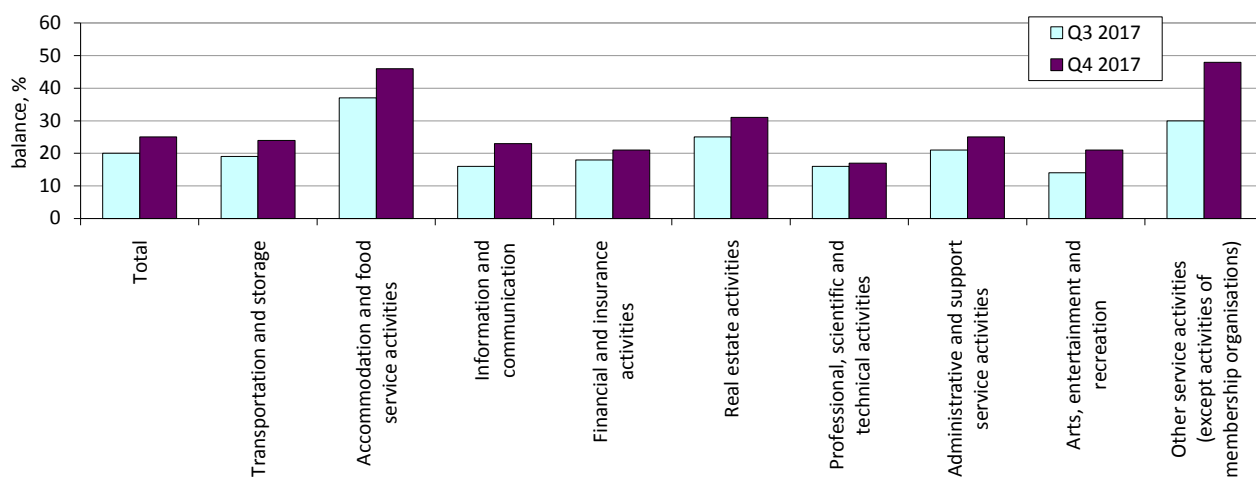
Expected changes in employment at service enterprises



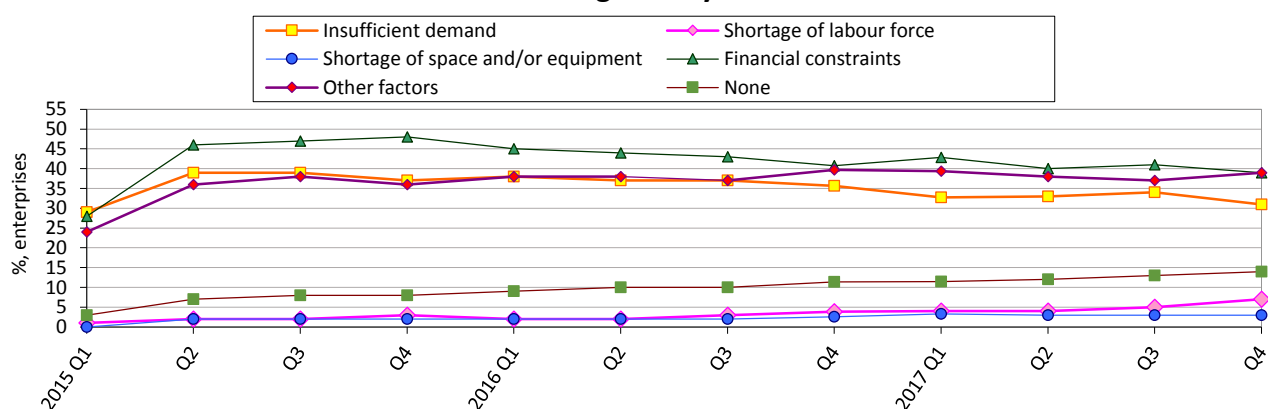
¹ Excluding the temporarily occupied territories of the Autonomous Republic of Crimea and the city of Sevastopol, from 2014 also excluding part of the anti-terrorist operation zone.

² The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411.

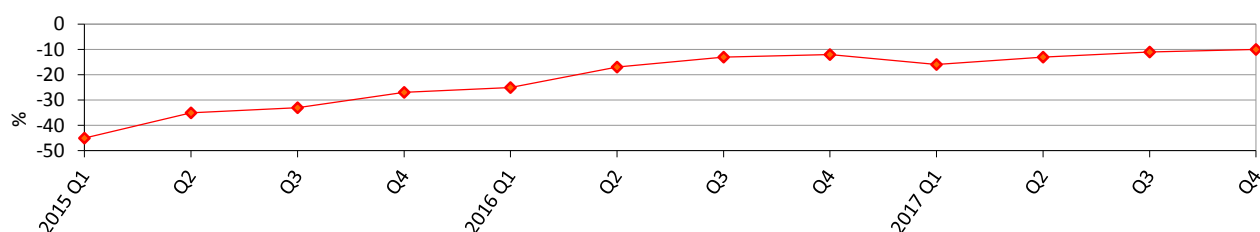
Expected changes in service price at service enterprises



Factors limiting activity in services



Financial services confidence indicator¹



¹ The indicator is calculated by the method of calculation of indicators of business expectations in accordance with the requirements of the Special Data Dissemination Standard Plus of the International Monetary Fund, approved by order of the SSSU 30.12.2014 No 411.

Results of the survey of service enterprises in October 2017

(per cent of the total number of surveyed enterprises)

<i>Services (sections H-N, R,S, except division 94 of KVED-2010)</i>	<i>Results of the survey of 1396 enterprises</i>						
	How did your business situation develop in July-September 2017	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2017, pp</i>
		14	64	22	0	-8	0
	How did change in July-September 2017:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	demand (turnover) on services	17	60	22	1	-5	-2
	employment	13	64	23	0	-10	-2
	How do you expect to change over October-December 2017:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	demand (turnover) on services	17	59	23	1	-6	-6
	employment	9	76	15	0	-6	-6
	service prices	28	69	3	0	25	5
<i>Financial services (section K of KVED-2010)</i>	<i>Results of the survey of 183 enterprises</i>						
	How did your business situation develop in July-September 2017	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2017, pp</i>
		6	70	23	1	-17	-1
	How did change in July-September 2017:	increased	remained unchanged	decreased	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	demand (turnover) on services	12	62	25	1	-13	-3
	employment	13	67	20	0	-7	7
	operating income	30	42	28	0	2	7
	operating expenses	44	47	7	2	37	1
	profitability	12	54	32	2	-20	6
	capital expenditure	18	72	7	3	11	-1
	How did the competitive position develop in July-September 2017:	improved	remained unchanged	deteriorated	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	total	7	71	12	10	-5	2
	in Ukraine	8	73	15	4	-7	4
	within the EU	0	50	3	47	-3	1
	outside the EU	0	50	3	47	-3	1

<i>Financial services (section K of KVED-2010)</i>							Continued
	How do you expect to change over October-December 2017:	increase	remain unchanged	decrease	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	demand (turnover) on services	16	66	17	1	-1	7
	employment	9	77	14	0	-5	-3
	service prices	22	77	1	0	21	3
	operating income	24	54	21	1	3	8
	operating expenses	42	51	7	0	35	2
	profitability	15	61	22	2	-7	9
	capital expenditure	15	75	5	5	10	3
	How do you expect the competitive position develop over October-December 2017:	improve	remain unchanged	deteriorate	no response	balance	<i>change of balance over III quarter 2017, pp</i>
	total	7	72	10	11	-3	2
	in Ukraine	10	77	11	2	-1	1
	within the EU	1	49	3	47	-2	1
	outside the EU	1	49	3	47	-2	0